

Quality Policy

The Company's vision is to be the Global Market Leader in the design and manufacture of specialised laser based wire and cable processing machinery for use in the manufacture of high performance electrical wiring systems. We will do this by providing superior products and service and earning the respect of industry for our innovation, design, integrity, quality and customer retention.

The Company operates an externally accredited Quality Management System, which is designed to manage the business, in order to ensure that high and consistent levels of quality and service are maintained, while constantly raising standards through the process of continuous improvement.

The Quality Management System will ensure that customers' specifications are clearly identified and that their requirements are always met and preferably exceeded.

The Quality Management System will ensure that the products supplied to customers are both safe and legal.

The Management Team set key business targets, which are measured, monitored and reviewed to ensure that the business achieves its overall objectives and that improvements are quantified.

The Management Team recognises that to achieve continually improving high and consistent levels of quality and service requires the close involvement and personal development of all employees, who each have ownership and control of quality within their role.

This policy is available to interested parties on request.



Dr Peter Dickinson
CEO
October 2022